



November 17, 2021

To our valued customers,

Highway 1 (Trans-Canada Highway) and Highway 5 (Coquihalla Highway) will remain closed for the foreseeable future, our main option at this time is to await updates on Highway 3 (Hope Princeton) and Highway 1 beyond Abbotsford.

This routing will add considerably to the time in transit versus our traditional routes which utilizes highway 5 and highway 1. We anticipate delays in service of one day or more days and additional cost. The following surcharge will apply when the alternative routing is used and is to compensate for the extra hours and miles involved.

Cost recovery surcharge of \$2.00 per cwt (min \$20.00 per shipment max \$600.00) will be added to all shipments until further notice.

This surcharge will apply to any freight moving to and from Vancouver from any of our service centers within BC, AB and the Territories.

Please note the Kicking Horse Canyon closure surcharge is still in effect.

We look forward to normal operations and will keep you informed as we move forward.