



Updated January 10, 2022

To our valued customers,

Highway 5 (Coquihalla Highway) is now open to commercial traffic and we would like to thank the contractors and BC government for an incredible effort in re-establishing a vital supply chain link. Work continues on permanent reconstruction. Highway operations report slow transits as reduced speed and safety considerations along with usual weather events and increased congestion.

This has limited our ability to provide overnight service and has affected overall efficiencies in highway operations. With Highway 3 (Hope Princeton) now open to all traffic including non essential we continue to see significant delays on this route. Highway 1 (Trans-Canada Highway) is closed for the foreseeable future.

In consideration of the improvement in the situation we will be reducing our surcharge effective January 10, 2022. Please note this surcharge is in place to support our highway operations and professional drivers during these challenging times.

Cost recovery surcharge of \$1.00 per cwt (min \$10.00 per shipment max \$300.00) will be added to all shipments until further notice. This surcharge will apply to any freight moving to and from Vancouver from any of our service centers within BC, AB and the Territories.

Please note the Kicking Horse Canyon closure surcharge is still in effect. We look forward to normal operations and will keep you informed as we move forward.

Thank you