



ADMINISTRATION FEE

Service Fee: \$25.00 per invoice

This fee applies when a customer requests invoicing in a format that deviates from our standard methods—such as updating shipment or billing information directly on the customer’s website or through other non-standard processes.

ADDITIONAL LABOR/HELPER/SWAMPER CHARGES

Additional Labor: (If additional labor is required to complete a freight movement).

Rate: \$65.00 per hour **Minimum Charge:** 2 hours

After-Hours Call-Out: (For labor required outside regular business hours).

Rate: \$65.00 per hour **Minimum Charge:** 4 hours

ADDITIONAL SERVICES

Any third-party services arranged through Overland West Freight Lines or Comox Pacific that require non-company equipment will be billed at the provider’s cost plus a 30% service fee.

Examples: Crane, forklift, pilot car, and Hiab services.

AFTER-HOURS PICK UP OR DELIVERY

9:00 PM to 5:00 AM, Monday to Friday (excluding holidays).

Monday to Friday:

Rate: \$95.00 per hour **Minimum Charge:** 4-hours

Weekends & Holidays:

Rate: \$105.00 per hour **Minimum Charge:** 4-hours

ALTERNATE FLOOR DELIVERY CHARGE

Rate: \$7.50/CWT **Minimum Charge:** \$75.00 **Maximum Charge:** \$250.00

Applies to any shipment that is delivered within a building, utilizing stairs or an elevator.

APPOINTMENT PICKUP OR DELIVERY

Service Fee: \$38.25 per occurrence

Applies to carrier-arranged appointments requiring pickup or delivery within a specified 4-hour window.

BOND ADMINISTRATION FEE

Service Fee: \$75.00

Applies to bond shipments in addition to any applicable sufferance warehouse charges.

CHAIN OF SIGNATURE SERVICE

Service Fee: \$25.00

Applies to shipments requiring a hand-off signature control document

CHANGE OF TERMS FEE - BILL OF LADING

Service Fee: \$25.00

All changes to billing terms must be authorized in writing by the paying party via a Change of Terms (COT) request. If payment has already been received, the fee will then be assessed.

C.O.D. FEE (CHEQUE ON DELIVERY)

Rate: 5% of the C.O.D. amount **Minimum Charge:** \$30.00

The C.O.D. amount must be clearly indicated in the designated area of the BOL.

C.O.D. Cancellation: A \$30.00 charge will apply for each cancelled or retracted collection request.

COPIES OF DOCUMENTS

Free (available via website).

CROSS-DOCKING - IN/OUT FEES

Rate: \$2.50/CWT **Minimum Charge:** \$40.00 **Maximum Charge:** \$300.00

Applies to freight undergoing cross-docking in the absence of designated transportation.

CUBE RULE

Shipments are subject to a minimum of 10 lbs per cubic foot or 1000 lbs per linear foot if the shipment occupies 10 feet of trailer or more.

Note: If the bill of lading states "do not stack" or it is impractical to load other freight on top of the shipment, the height of 8 feet will apply on shipments 50" and over.

- Freight above 72" in height will be assessed as 96" in height
- Freight wider than 72" will be assessed as 96" in width.



DANGEROUS GOODS

Service Fee: \$40.00

Applies to shipments moving under the Transportation of Dangerous Goods Act. Non-compliant or incomplete DG documentation will incur an additional \$25.00 service fee.

DECLARED VALUE CHARGE

Valuation exceeding \$3.00 per pound is subject to a surcharge of 3.00% on the excess value. Items of extraordinary value may be refused at pickup or dispatch (subject to carrier approval).

For used goods, personal effects, or inadequately packaged items, carrier liability is limited to \$0.10 per pound per article. Declared values must be indicated in the designated area of the bill of lading. Excess valuation is calculated based on actual shipment weight.

DESTUFFING OCEAN CONTAINERS

For destuffing of any ocean container, please call for an accurate quote.

EQUIPMENT ORDERED AND NOT USED *(Commonly referred to as a "Dead Call Charge")*

Equipment Type:

5-Ton Truck (Dispatched): \$75.00

Tractor Trailer (Requested): \$100.00

A charge will apply when a scheduled pickup or delivery is attempted but cannot be completed due to the freight being unavailable or not accepted.

EXCESS TIME - DETENTION AT PICKUP AND/OR DELIVERY

Time Allowances & Charges:

1 to 9,999 lbs: 30 minutes Straight truck: \$80 per hour or part thereof.

10,000 lbs and over: 60 minutes Tractor Trailer: \$110 per hour or part thereof

All excess time is charged in 15-minute increments.

FLAT DECK PICKUP OR DELIVERY CHARGE

Service Fee: \$60.00 occurrence

Flat deck shipments will be rated based on whichever is greater the actual dimensions (length, width, height), the cubic feet or actual weight of the freight. Additional overlength charges may apply.

 Comox Pacific is exempt unless Overland West is involved in any part of handling.



FORT MCMURRAY REGIONAL SITE BEYOND CHARGES

\$165.00/Hr due to remoteness and inaccessibility

FUEL SURCHARGE

Rates are subject to the current fuel surcharge at time of shipping available on the website:

Overland West Freight Lines: www.overlandwest.ca

Comox Pacific Express: www.comoxpacific.com

HEATED SERVICE

Rate: 15% of freight charges **Minimum Charge:** \$20.00

Heated service is available seasonally, from October 15th to April 15th.

HIGHWAY CLOSURE CHARGE

In the event of a major essential highway closure where significant costs are incurred to Overland West Freight Lines and/or Comox Pacific Express an additional Charge will be billed as an accessorial.

Charges may be instituted but not limited to: Highway Construction Projects, Forest Fires, or Major Natural Disasters (Application would be as a Percentage of Freight Costs).

HOURLY SERVICE RATES

Equipment Type:

5 Ton Truck: \$80.00/Hr

Tractor Only: \$110.00/Hr

Tractor with Trailer:

Tridem: \$120.00/Hr

Tandem: \$110.00/Hr

B-Train: \$140.00/Hr

Off-Road Time: Charged at 1.5 times the above rate.

INSIDE DELIVERY CHARGE

Rate: \$2.85/CWT

Minimum Charge: \$56.75

Applies when services extend more than 30 feet beyond the receiving door or when delivery is requested to a location other than the immediate receiving area.



JOBSITE DELIVERY CHARGE

Service Fee: \$55.00.

Applies to any shipment requiring delivery to a construction site.

LIMITATIONS OF LIABILITY

As per Bill of Lading.

MALL DELIVERY CHARGE

Rate: \$2.85/CWT

Minimum Charge: \$56.75

Maximum Charge: \$125.00.

Applies to shipments picked up from or delivered to a mall/shopping center.

NOTIFICATION/CALL AHEAD CHARGE

Service Fee: \$10.00

Applies to any shipment requiring a phone call prior to pick up or delivery. If the notification of pick up or delivery requires a specific time the charge will be revised to an Appointment Charge.

OVERLENGTH FEE

Service Fee: \$75.00/\$100.00.

Shipments containing articles with dimensions between 10 feet up to 19 feet, shall be subject to a flat \$75.00 charge. Shipments containing one or more articles that exceed 20 feet or longer will be subject to a \$100.00 charge.

 Comox Pacific is exempt unless Overland West is involved in any part of handling.

PAPER INVOICE FEE

Customers who choose to opt out of our free online or e-billing services will be subject to a weekly service fee for the mailing of hard copies of statements, invoices, BOL or POD.

PERSONAL EFFECTS

Current full tariff charges will be assessed for Personal Effects. All documents must be noted as: "Moves at Shippers Risk of Damage".



POWER TAILGATE CHARGE (PICKUP OR DELIVERY)

Rate: \$2.85/CWT on actual weight **Minimum Charge:** \$56.75 **Maximum Charge:** \$125.00.

This charge applies when no means of offloading are available, and a hydraulic liftgate is required to safely complete the pickup or delivery.

Applies when a forklift or standard dock is not present or available and will apply on shipments exceeding 250 lbs unless there is an individual item weighing more than 50 lbs.

PREBOOKED APPOINTMENT DELIVERY FEE

Service Fee: \$150.00 per appointment

Applies to delivery appointments made in advance by the shipper or another third party.

RE-DELIVERY FEE

Rate: \$4.00/CWT **Minimum Charge:** \$50

Off route charges may be applicable, please see hourly rates to determine the appropriate charge.

REFRIGERATED SERVICE-SPECIFIC REGIONS ONLY

Rate: 15% of freight charges **Minimum Charge:** \$20.00

Refrigerated service is available on select lanes and must be confirmed with Sales or Operations prior to booking.

RESIDENTIAL DELIVERY

Rate: \$2.85/CWT **Minimum Charge:** \$56.75 **Maximum Charge:** \$150.00.

Applies to pickups/deliveries at private residences or home/farm-based businesses.

Residential is defined as: Land used in which housing predominates, as opposed to industrial and commercial areas. This includes (but is not limited to) Apartment housing, Farms, Homes, Residences and Estates and shall apply to the entire premises where dwelling is located (whether commercial/business activity or not).

RURAL/OFF ROUTE PICK UP OR DELIVERY

Rate: \$1.50 per km.

Off-route charges apply beyond 10 km outside city limits and are calculated round-trip from the last direct point. Additional charges may apply and billing adjustments can occur after the initial invoice.



STANDARD BUSINESS HOURS

Hours of Operation:

Monday - Friday: 7:00am to 6:00pm

Closed: Saturdays, Sundays, and Holidays

Note: Select terminals may complete deliveries on Saturdays.

STOP IN TRANSIT/DROP OFF CHARGES

Equipment Type:

5 Ton Truck: \$50.00 per use

Tractor/Trailer: \$105.00 per use.

STORAGE CHARGES

Rate: \$1.50/CWT

Minimum Charge: \$30.00

Maximum Charge: \$100.00.

First 24 hours free (Business Days Only),. Charges apply thereafter

TARPING CHARGES

Equipment Type:

5 Ton Truck: \$55.00

28'-53' Trailers: \$125.00

B-Trains: \$150.00

TRAILER DEMURRAGE

Equipment Type:

Tandem: \$70.00/day

Tridem: \$80.00/day

B-Train: \$95.00/day.

YELLOWKNIFE DEH CHO BRIDGE NORTHBOUND FREIGHT TOLL CHARGES

Rate: \$1.00/CWT

Minimum Charge: \$10.00

Maximum Charge: \$198.00.

Subject to change without notice.

*These are the standard service charges and optional service fees may apply to your freight shipments.
Please note that all pricing is subject to change without notice.*